

GEN 1 NATIONAL REGULATIONS AND REQUIREMENTS

GEN 1.1 DESIGNATED AUTHORITIES

1 The addresses of the designated authorities concerned with facilitation of international air navigation are:

(a) Civil Aviation

Department for Transport

Post: Great Minster House, 76 Marsham Street, London. SW1P 4DR
 Phone: 020-7944 8300 (Main Switchboard) (Office Hours: 0830-1730)
 Phone: 020-7944 5999 (Out of Office Hours)
 Fax: 020-7944 9643
 AFS: EGGCYAYX

Civil Aviation Authority

Post: Headquarters CAA House, 45-49 Kingsway, London. WC2B 6TE
 Phone: 020-7379 7311
 AFS: EGGAYAYX

Civil Aviation Authority

Post: Safety Regulation Group, Aviation House, Gatwick Airport South, West Sussex. RH6 0YR
 Phone: 01293-567171
 Fax: 01293-573999
 AFS: EGGRYAYX

Civil Aviation Authority (Scottish Office)

Post: 7 Melville Terrace, Stirling. FK8 2ND
 Phone: 01786-431410
 Fax: 01786-448030

(b) Meteorology

The Civil Aviation Authority is the Meteorological Authority for the United Kingdom. Meteorological forecasting and climatological services for civil aviation are provided by the Meteorological Office as the agent for the Civil Aviation Authority.

See GEN Section 3.5

(c) Customs and Excise

Post: HM Revenue and Customs, CITEX Written Enquiries team, Crownhill Court, Tailyour Road, Plymouth, PL6 5BZ
 Phone: 0845-010 9000
 Email: www.hmrc.gov.uk - see under 'contact us'

(d) Immigration

Post: Home Office
 UK Border Agency, Lunar House, 40 Wellesley Road, Croydon. CR9 2BY
 Phone: 0870-606 7766 (Central Telephone Enquiry Bureau).
 Calls are held and answered in sequence, if not answered immediately please hold.

(e) Health

Post: Department of Health, International Division
 Area 326, 3rd Floor, 135-155 Wellington House, London. SE1 8UG
 Phone: 020-7972 2000
 Fax: 020-7210 4884/0
 Email: dhmail@dh.gsi.gov.uk

(f) En Route and Aerodrome/Heliport Charges

See GEN 4.

(g) Agricultural Quarantine

Post: Department for Environment, Food and Rural Affairs
 Nobel House, 17 Smith Square, London. SW1P 3JR
 Phone: 020-7238 6000
 Email: helpline@defra.gsi.gov.uk

Post: Department of Agriculture and Rural Development for Northern Ireland
 Dundonald House, Upper Newtownards Road, Belfast. BT4 3SB
 Phone: 028-9052 4999
 Fax: 028-9052 5546
 Email: dardhelpline@dardni.gov.uk

(h) Aircraft Accident Investigation

GEN 1.1 DESIGNATED AUTHORITIES (continued)

Post: Department of Transport
Air Accidents Investigation Branch, Berkshire Copse Road, Aldershot, Hants. GU11 2HH

Phone: 01252-510300
Phone: 01252-512299 (Accident Reports (H24))
Fax: 01252-376999
AFS: EGGCYLYX
Email: enquiries@aaib.gov.uk